

To whom it may Concern

Dear Sir,

Subject:- Letter of Recommendation

Lucy Insurance S.C. has been rendering the insurance service to the society on Lucy Tower around hayhulet. In its view of expanding its service in different places of Addis Ababa as well as in the country, it has opened Thirty-five branch offices in Ethiopia. Embarking on the development of Core insurance software implementation Programme, we had entered an agreement with MAKE Enterprise for Core Insurance Software Solution and IT Infrastructure Consultancy. As per the contract the consultant was expected to provide reliable consultancy services to effectively ensure well-established information technology environment and successful implementation of computerization project and assist the Lucy to acquire a quality by delivering

1. ICT Architecture Report
2. ICT Infrastructure Implementation Plan that includes PMO organization
3. System Evaluation framework for Core Insurance Solution
4. ICT Risk Assessment framework, and
5. ICT Governance Framework.

Accordingly, MAKE Enterprise was engaged it the assignment and completed their assignment successfully with very good professional project management discipline and good technical performance. I need to take this opportunity to witness my observation that MAKE Enterprise's project management is customer centric and problem resilient.

Thus, if you need to continue with a similar project, I highly recommend MAKE Enterprise to be your consultant.

Please do not hesitate to contact me anytime.

Best Regards,


Adefres Wesene
Chief Exective Officer

