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The Federal Democratic Republic of Ethiopia

Ministry of Culture and Tourism

Ethiopian National Archives and Library Agency

ቁጥር 10/2-02

Ref.No

ቀን 10 08 ሐምሌ 2013

Date

Letter of Recommendation

Our Agency had entered an agreement with MAKE Enterprise with Soutron for the Supply and Implementation of ILARMS. ILARMS is a project named as "supply and implementation of Integrated Library, Archive and Records Management System that is supported by CCTV surveillance and RFID security systems" with a total project cost of ETB 31,014,488.28 (Thirty-one Million Fourteen Thousand Four Hundred Eighty-Eight and 28/100). As the name depicts the project has three components namely ILARMS software, CCTV System and RFID system. Scope of work includes

1. Design, Develop, Implement and Commissions an Integrated system with unlimited user license that consists; Library Management System, Archive Management System, and Records Management System.
2. Supply and implementation of Application and Databases Server
3. Supply of Windows Server and MS SQL Server Licenses
4. Supply, Implement and Commission Campus wide CCTV IP Cameras with redundant NVR
5. Supply, Implement, integrate with ILARMS and Commission RFID equipment (Gates, Workstations, Mobile Inventory devise, and RFID Tags)

Currently the project has been transitioned to operation successfully with very good project management discipline and good technical performance from the Vendor. I need to take this opportunity to witness my observation that MAKE Enterprise's project management is customer centric and problem resilient, handling a project in a situation like COVID 19 exhibited the resiliency. To date, we found MAKE Enterprise personnel loyal to their words and are time sensitive. Their punctuality and willingness to solve problems is examplinary even for our team members. I strongly recommend them, if there is similar assignment to carry on.

Please do not hesitate to contact me anytime: 251945242020

Elizabeth Ashenafi
Information Communication
Technology Directorate Director



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Please quote our reference No. when replying